

Quality Policy

HAFILAT Industry is committed to having an **ISO 9001:2015** Quality management system compliant company.

We strive for the highest standard of quality management system practices across the organization in compliance with UAE Statutory, and other legal requirements.

We acknowledge that to achieve this goal, we need the active participation and positive involvement of our employees at all levels within the organization including top management.

Our Strategy for growth requires the continuous improvement of our Products, Processes, Services, and the development of our key resource, people.

We Strive for total customer satisfaction in all aspects of our business.

To ensure our commitment for compliance to ISO 9001:2015, HAFILAT will establish, implement, and monitor:

- ❖ Manual, procedure, SOP's, and other guiding documents appropriate to the purpose, size, and context of the organization and to the specific nature of our quality management system implementations, controls, and opportunities.
- ❖ Framework for managing and setting the quality management system- objectives and targets.
- ❖ System to fulfil legal requirements and other requirements.
- ❖ Adequate resources, supervision, information, training, and development of personnel.
- ❖ Mechanism to reduce and or eliminate potential non-conformances by implementing effective correction and corrective actions.
- ❖ Awareness, consultation and active participation of workers and representatives.
- ❖ System to ensure control of contractors, visitors, and other external parties.
- ❖ To ensure that the organization's quality management system policy is communicated within the organization and be available to interested parties, as appropriate.
- ❖ Work towards continual improvement by conducting management reviews and systematic audits of the company's quality management system.
- ❖ To ensure this policy is reviewed annually for its effectiveness and continual improvement.



Mr. Iyad Al Ansari
Chief Executive Officer
HAFILAT Group